



Dear Kemper Customer,

Congratulations on your selection of Kemper cabinetry with an Heirloom finish. Because of its unique characteristics, this finish is quite different from other cabinetry finishes you may be familiar with. Your satisfaction is important to Kemper, and we want you to fully understand the characteristics that make an Heirloom Finish unique.

Our heirloom technique is available on the following finishes: Black, Forest Floor, Juniper Berry, Maritime, Oasis, Storm, and Tidal Mist. The finish will be sanded through the base coat to expose the surface of the wood. This type of sand through on the edges and profiles creates a naturally worn appearance. If a finish is chosen with a glaze, the glaze will be applied after sanding has been done. This will enhance those areas of exposed wood to take on the darker characteristics of the applied glaze.

Normal Characteristics of Painted, Sand-Through Finishes include:

- Hairline Cracking
- Visible textures of natural grain patterns
- Variation in rub through and wear techniques

Accordingly, we ask that the following agreement be signed for Heirloom Finish orders.

I have read the foregoing and find the characteristic variations of wood with Heirloom finish are desirable. As such, I agree not to hold Kemper and/or the Kemper dealer listed below responsible in the event that these characteristics are later found by me to be less desirable than I had expected.

Customer Signature

Dealer Signature

Customer Name (please print)

Dealer Name (please print)

Dealer Purchase Order Number