



Dear Kemper Customer,

Congratulations on your selection of Kemper cabinetry in Rustic Alder. Because of its unique characteristics Rustic Alder is quite different from other wood types you may be familiar with. Your satisfaction is important to Kemper, and we want you to fully understand the characteristics that make Rustic Alder so distinctive.

It is important to realize that the beauty of wood cabinetry comes from the natural qualities of wood itself. Rustic Alder is characterized by its light brown and reddish undertones and may contain a variety of pin holes, open and closed knots of various sizes and colors, small cracks, bird pecks, mineral streaks, and grain variation. Some knots may have small holes through the panel. Larger holes will not be filled. In addition, the wood will contain color difference caused by variations in minerals found in the soil, creating visible mineral tracks. However, those characteristics that might compromise the structural integrity of the door will not be included.

Sound Closed Knot (not moveable) – Expected in Rustic Alder up to approximately 3” diameter.

Sound Knot with Cracks – Expect sound knots with open cracks up to approximately 1” in length.

Open Knot (through door) – Expected in Rustic Alder with open area up to approximately 3/4” diameter.

Note: 3/4” diameter is about the size of a penny. Holes created by open knots pass completely through the door and are desirable for this rustic look.

Unsound Knot (moveable core) – Not to be expected.

Knot Cluster (cluster of tight sound knots) – To be expected in Rustic Alder.

Worm Holes/Pin Holes (can go through door) – Can be expected on Rustic Alder up to approximately 1/4” diameter.

Worm Tracks – Can be expected on Rustic Alder in sizes up to approximately 1/8” wide by 8” long.

Rustic Alder as described is featured for doors, drawer fronts, and selected mouldings. Other areas of the product will utilize standard hard Alder. Customers should expect a much lower occurrence of rustic characteristics in these other areas. Also, the natural characteristics mentioned occur randomly in Rustic Alder. All doors, drawer fronts, and selected mouldings will contain some combination of the common Rustic Alder markings; however, it will be uncommon to find all markings on any single piece.

The natural characteristics of wood described above and variations in grain patterns and color are not considered reasons for product replacement. We mention these characteristics because neither Kemper nor your Kemper dealer can be responsible for these conditions and variations.

Accordingly, we ask that the following agreement be signed for Rustic Alder orders.

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I have read the foregoing and find the characteristic variations of wood with Rustic Alder are desirable.

As such, I agree not to hold Kemper and/or the Kemper dealer listed below responsible in the event that these characteristics are later found by me to be less desirable than I had expected.

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Customer Signature

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Dealer Signature

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Customer Name (please print)

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Dealer Name (please print)

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Dealer Purchase Order Number